



- Adhere to company policies, at all times.
- Performs other duties as assigned by Security supervisors and upper management.
- Ensure all rules, internal controls, policies and procedures are adhered to.
- Report and address safety concerns immediately.
- Attendance and punctuality are essential job functions of this position.
- Strictly adhere to and enforce all HPC timekeeping rules and procedures.
- Adhere to and enforce all department, Human Resources and Safety policies and procedures.
- Adhere to and enforce all applicable federal, state and local laws and regulations.
- Understand and enforce the Bank Secrecy Act.

### **Qualifications, Experience, Education:**

- Must be 21 years of age or older to apply.
  - Must be able to pass a background check and obtain a casino work permit before entering this position.
  - Must have employment eligibility in the U.S.
  - Must have high school diploma/GED equivalent or work experience/background in a security related field.
  - A minimum of two (2) years of work experience in law enforcement, casino security, corporate/private security or related area.
  - Must possess a valid driver license and a clean DMV record.
  - Have a valid California Security Guard Card
  - Must possess a high regard for customer service and Team Member relations.
  - Proficiency written and verbal communication.
  - Ability to receive and carry out directives immediately.
  - Must have a thorough understanding of and ability to demonstrate excellent customer service.
  - Ability to adapt well to the casino environment that involves large numbers of people as well as loud and continuous high noise levels.
  - Demonstrates Flexibility – able to change schedule or locations within the casino as required to meet the needs of the departments.
  - Must be able to work any shift and any day of the week, including weekends, holidays, and special events.
  - Ability to establish and maintain effective working relationships with employees and guests and demonstrate adequate verbal communication skills.
  - Ability to work under pressure and be detail oriented.
  - Duties for this position require moderate physical exertion, such as sitting/walking at will, standing/sitting for long periods, lifting/carrying objects weighing up to 50 lbs., pushing/pulling objects, crouching/kneeling, bending, reaching, kneeling, twisting, close vision, color/depth perception, hearing sounds/communication, and handling/grasping/fingering equipment. Safety precautions must be used at all times to avoid injury to oneself and others.
- Ability to stand and walk for more than 8 hours.

**Physical Requirements:**

- Ability to stand for at least 7 hours during an 8-hour shift.
- Ability to accurately recall specific events.
- Ability to assist security officers in detentions of unruly, intoxicated or otherwise disorderly patrons only if necessary.
- Must be able to sit, bend, twist, run and move freely through crowded areas.
- Ability to drive a light weight motor vehicle.
- Ability to lift up to 50 pounds, due to box change.
- Must be able to speak in a clear and understandable manner.
- Must have average hearing, vision and smell to identify problems that may be a threat to the establishment.
- Ability to assist patrons to evacuate the premise in the event of a catastrophe.